



## Facts to Know

Grants do not have to be paid back

Grant amounts vary by income level of the household applying and by fuel type

If you live in subsidized housing and your heat is included in your rent, you are not eligible for a MEAP grant, but you may be eligible for a EUSP grant.

In order to get an EUSP grant, the Electric bill must be in the applicant's name and you must agree to a budget billing payment plan

Continue to make payments on all your energy bills so you will not get behind on these bills. The grant does not pay your entire bill.

The Utility Service Protection Program (USPP) is a program designed to protect low-income families from utility terminations. USPP requires applicant to be MEAP eligible and accept a year-round even monthly budget billing program with the utility company.

### ENERGY CONSERVATION TIP



Weather strip and caulk around all entrance doors and windows to limit air leaks that could account for 15-30% of heating and cooling energy requirements.

## Energy Saving Tips

Check heating equipment at least once a year. Replace furnace filters twice during the winter and if using a heat pump at least twice during the summer.

Keep your refrigerator at 37-40 degrees F and your freezer at 5 degrees F

Compact fluorescent light bulbs put out as much light as regular incandescent bulbs, but they last from 8 to 10 times longer and use 50 to 75% less electricity.

Turn off lights when leaving a room.

## Things Likely To Delay Your Application

- Waiting until the day before service is turned off and/or waiting until service is turned off to apply.
- Missing documents, i.e., pay stubs, children's social security cards or utility bill.
- Failure to sign and date the application
- Reporting Net income instead of Gross income
- Not including all income for the past 30 days
- Electric Bill not in Applicant's name

For information call toll free:  
**1-800-352-1446** (en Espanol tambien)

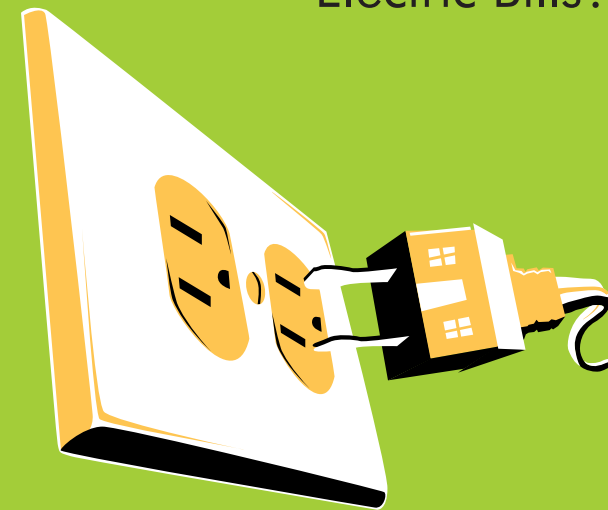
TTY for the hearing impaired call:  
**1-800-925-4434**

Check out our website at:  
**[www.dhr.state.md.us/ohep](http://www.dhr.state.md.us/ohep)**

Apply online at:  
**[www.marylandsail.org](http://www.marylandsail.org)**  
Call 1-443-378-4000 to report fraud

Design by Lindsay Orlowski / Modified by In Young Shin  
Martin O'Malley, Governor / Anthony G. Brown, Lt. Governor

## Need Help with Paying Heating and Electric Bills?



For information call toll free:  
**1-800-352-1446** (en Español también)

**Let OHEP help make  
your energy costs more  
AFFORDABLE!**



## OHEP

The Office of Home Energy Programs (OHEP) helps Maryland's hard working families pay their utility bills, minimize heating crises, and make energy costs more affordable.

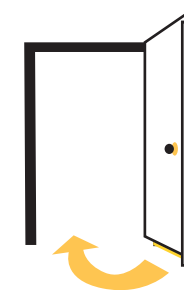
## MEAP

The Maryland Energy Assistance Program (MEAP) provides assistance grants to help with home heating bills. Payments are made to your fuel supplier and utility company on your behalf.

## EUSP

The Electric Universal Service Program (EUSP) provides financial assistance with electric bills. Eligible electric customers may receive help to pay current electric bills, may be able to pay past due electric bills and provide referrals for energy efficiency measures to reduce future electric bills.

### ENERGY CONSERVATION TIP



Close doors to unoccupied rooms and close vents when the heat or air conditioning is on.

(Please review your manufacturer instructions for your particular system.)

Effective July 1, 2012 - June 30, 2013



## How to Apply

OHEP is a year round program. You can apply any time during the year, but you must re-apply each fiscal year (July-June).

### HOW DO I APPLY FOR OHEP?

Call the local agency in your area. You may arrange for an appointment or apply by mail.

### WHEN CAN I APPLY?

You may apply for MEAP and the Electric Universal Service Program at any time during the program year (July 1 - May 31).

YOU DO NOT NEED A TURN-OFF NOTICE OR BE OFF SERVICE TO APPLY

APPLY TODAY DON'T DELAY!

#### ENERGY CONSERVATION TIP



Set thermostat between 65 and 70 Degrees during winter, and at 58 degrees when away from home for more than a few hours. For cooling set your thermostats no lower than 78 degrees.\*

\* Please review your manufacturer instructions for your particular system.

## What You Need to Apply

- ✓ Copy of applicant's photo identification
- ✓ Proof of residence
- ✓ Copies of social security cards for all household members including children
- ✓ Proof of all of your household's total gross income for the last 30 days (from all sources of income)
- ✓ The name of your home energy supplier and account number
- ✓ A copy of your most recent utility bill
- ✓ If you rent, a copy of your lease
- ✓ Must complete a Sources of Income Form

## Income Eligibility Standards

Income Eligibility Limits Effective July 1, 2012 - June 30, 2013		
HOUSEHOLD SIZE	MAXIMUM MONTHLY GROSS INCOME STANDARDS	MAXIMUM YEARLY GROSS INCOME STANDARDS
1	\$1,628.95	\$19,547.50
2	\$2,206.45	\$26,477.50
3	\$2,783.95	\$33,407.50
4	\$3,361.45	\$40,337.50
5	\$3,938.95	\$47,267.50
6	\$4,516.45	\$54,197.50
FOR EACH ADDITIONAL PERSON, ADD	\$577.50	\$6,930.00

## Local Office Listing

Allegany County HRDC	(301)777-8550
Anne Arundel County EOC	(410)626-1910
Baltimore City DHCD	(410)396-5555
Baltimore County DSS	(410)853-3385
Caroline County DSS	(410)819-4500
Carroll County Human Services	(410)857-2999
Cecil County DSS	(410)996-0270
Dorchester County DSS	(410)901-4100
Frederick County DSS	(301)600-2410
Garrett County CAC	(301)334-9431
Harford County CAC	(410)612-9909
Howard County CAC	(410)313-6440
Kent County DSS	(410)810-7600
Montgomery County DHHS	(240)777-4450
Prince George's County DSS	(301)909-6300
Queen Anne's County DSS	(410)758-8000
Shore Up!, Inc.	(410)749-1142
Somerset	(410)651-1805
Wicomico	(410)341-9634
Worcester	(410)632-2075
Southern MD Tri Co. CAC	(301)274-4474
Charles County	(301)274-4474
Calvert County	(410)535-1010
St. Mary's County	(301)884-6103
Talbot County NSC	(410)763-6745
Washington County CAC	(301)797-4161

#### ENERGY CONSERVATION TIP

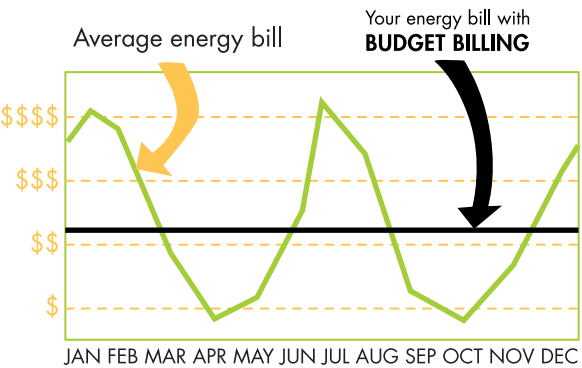


Repair leaking faucets. Leaking hot water costs money.

## Additional Services

### BUDGET BILLING

Budget billing is a mechanism that utility companies provide to help you manage your bill. Budget billing helps you spread out your annual utility bills into even monthly payments. Please check with your Utility Company on eligibility and budget billing requirements.



### WEATHERIZATION SERVICES

Some customers may receive help to improve energy efficiency in their homes through the Weatherization Assistance Program offered through the Department of Housing and Community Development (DHCD). For additional information and eligibility requirements, please call 1-800-638-7781 or log on to [www.dhcd.state.md.us](http://www.dhcd.state.md.us)

For more information:

call toll free: 1-800-352-1446

TTY 1-800-925-4434

visit [www.dhr.state.md.us/ohep](http://www.dhr.state.md.us/ohep)